

# Operations Manager

## About the role:

Directly reporting to the General Manager of Regional Group, as the Operations Manager you will be responsible for managing the safe, efficient and cost-effective operations of a number of concrete plants in the area, with a focus on maximising the performance of people, plant and fleet to meet operational standards while delivering the required customer service standards. The role has a shared responsibility for the sales and commercial activity within their area and overall P&L responsibility against area budget.

Position location negotiable in New England and Western NSW regions.

## Requirements:

- Ensure safety standards are met through strong people leadership
- Manage the daily operations with a focus on improvement
- Drive customer relationships to ensure suitable outcomes
- To work closely with the GM of both the Group and Logistics to control costs across plant and fleet
- Demonstrate effective leadership to ensure a highly motivated team.
- Manage, develop, coach and support production supervisors, production officers, company drivers and other plant staff
- To work closely with the Concrete Supervisors to achieve the efficient and cost-effective operation at all sites, that meets customer service requirements
- To engage with all plant staff and drivers and provide strong leadership in the areas of health and safety, the environment, operations management, cost management and operational improvement.
- To manage various mobile batch plant opportunities as they arise

## Knowledge & Experience:

- Leadership role in a production and manufacturing related fields
- Well-developed leadership and team building skills
- Strong understanding of concrete technology
- Strong team player with strong interpersonal and communication skills
- Understanding of the importance of and ability to effectively communicate and build relationships within the relevant Concrete business
- Experience in Excel, and Word
- Customer focus, and cultivates relationships and networks
- Business and financial acumen
- Analytical and strategic thinking skills
- An understanding of Daily management, Business improvement.
- Extensive construction industry experience

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